OneVizion

Client documentation challenges:

For most telecommunications companies, day-to-day operational activities involve the collection and storage of thousands of documents. Many of these companies use tools that accomplish the basic file uploading and storage of documents across the enterprise. While this works for simply attaching files to a database location, it doesn't allow more advanced document management practices, such as associating additional data around documents and querying the entire document library across the business.

Often, a company has documents siloed in a slew of repositories – on individual, personal workstations – that aren't integrated, causing document data to spread across departments with no universal access or version control. When this happens, the company is unable to collect metrics on overall documentation practices.

The result is a time-consuming inconvenience that quickly becomes a roadblock, which limits scalability and efficiency and is extremely expensive to maintain.

OneVizion documentation solutions:

The fundamental data element is not simply the document electronic file itself (such as jpeg, PDF, etc.); it's the associated information about that electronic file, which OneVizion calls document metadata. Metadata consists of numerous bits of information, such as author, creation date, date of last revision, document status, category, and subcategories. This document metadata can (in many instances) be more valuable to the business than the document itself. Companies use this metadata to drive business processes, such as workflow routing, review and approval, and notifications. OneVizion allows companies to aggregate and manage this data, creating more efficient and cost-effective processes.

- OneVizion uses Amazon S3, which offers document storage for significantly less than other systems.
- Companies can put documents and their information together with other crucial business data to help drive better efficiencies in business process. They can tie certain automations or processes to document collection points.
- OneVizion keeps a fully audited history of all previous versions of any document in the database and can recover old versions at any time.
- Users can email documents to the database through TrackorMail, and OneVizion automatically extracts the document from the email and places it into the appropriate location in the database.